

City of Summerside

Incorporated April 1, 1995

15th
Annual Report
2009





The 15th Annual Report
of
The City of Summerside

Is Dedicated
In Memory Of



"Blair Phillips"

Fireman, Retiree, Volunteer
"Friend of the Community"
Who Passed Away
January 3, 2009



City of Summerside
2009 Annual Report
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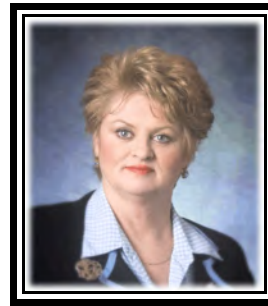


Council

City of Summerside Council



Mayor Basil L. Stewart



Councillors



Deputy Mayor Bruce MacDougall - Financial Services,
Councillor Brent Gallant - Economic Development, Councillor Barry Chappell - Community
Services, Councillor Ron Dowling - Technical Services,
Councillor Norma McColeman - HR and Legal Affairs,
Councillor Garth Lyle - Municipal Services , Councillor Cory Thomas- Police Services,
Councillor Vance Bridges - Fire Services

Small City - Big Community

Small City - Big History

Small City - Big Opportunity

Small City - Big Ambition

Small City - Big Possibilities

Small City - Big Business

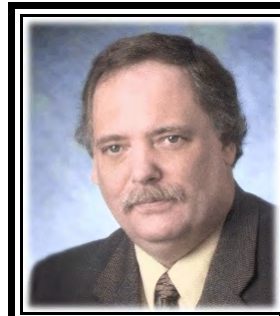
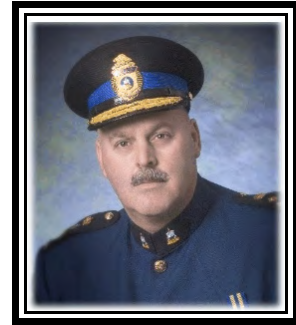
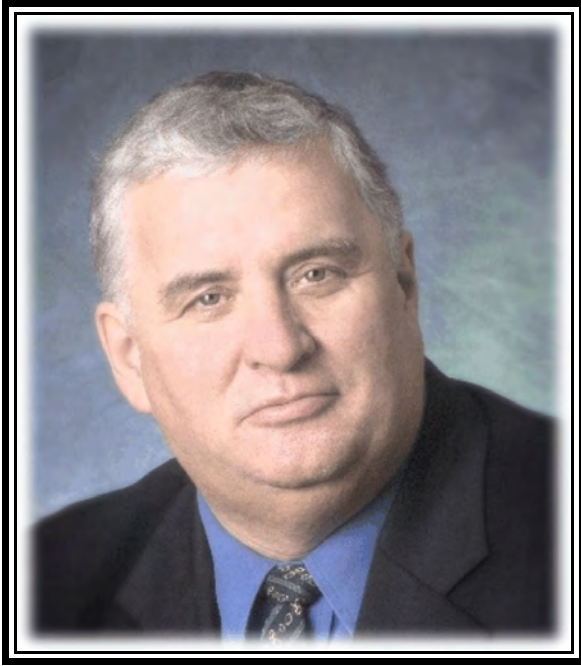
Small City - Big Experience

Small City - Big Ideas

Small City - Big Appeal

Small City - Big Attractions

C.A.O.
&
Directors



Terry Murphy - Chief Administrative Officer
Jim Peters - Fire Chief, Aaron MacDonald - Director of Technical Services,
Gordon MacFarlane - Director of HR & Legal Affairs, Dave Poirier - Police Chief
Mike Thususka - Director of Economic Development,
Malcolm Millar - Director of Financial Services, Greg Gaudet - Director of Municipal Services
David Morgan - Director of Community Services

Makeup

City of Summerside

2009 Annual Report

Mayor: Basil L. Stewart

Deputy Mayor: Bruce MacDougall

Councillors: Barry Chappell
Cory Thomas
Brent Gallant
Vance Bridges
Garth Lyle
Norma McColeman
Ron Dowling

C.A.O.: Terry Murphy

Department Heads: Aaron MacDonald
Dave Poirier
Greg Gaudet
Malcolm Millar
Mike Thususka
Gordon MacFarlane
Jim Peters
David Morgan

Solicitor: Cox & Palmer

Auditor: Grant Thornton

Population: 14,500

Area: 28.5 sq. km.

City of Summerside

2009 Annual Report

Administration

Karen Evans Brian Hawrylak

Economic Development

Joanne Corkum Fred Horne Lori Ellis Nancy Quinn

Fire Services

Lawrence LaPierre

Financial Services

Debbie Cameron Marilyn Dawson Kristen Dunsford Cathy Gaudet
 Angie Blanchard Diane MacLaren Jeannie Short Leah Ann Moyer
 Roger Ahern

Human Resources

Susan Jeffery Michelle MacLeod

Municipal Services

Chris Arsenault	Darrell Arsenault	Chris Cole	Fred Gallant
Reg Blanchard	Ernest Burke	Gary McInnis	Trevor Harris
Sam Arsenault	Wilfred DesRoches	Kevin Gaudet	Gary Kelly
Paul Gallant	Joe Pendergast	Robert Irving	Jeff MacDonald
David Holt	Adam Blacquiere	Paul MacAusland	Frank Murphy
Paul Kelly	Allan MacDougall	Everett Moase	Ernie Steele
Owen MacDonald	Brian Conrad	Rick Morrison	Phil Winter
Doris Palmer	Paul Cormier	Larry Blacquiere	Hal Birch
John MacKinnon			

Police Services

Cathy Arsenault	Stewart Andrews	Barry Arsenault	Scott Baker
Trevor Birt	Jason Blacquiere	David Buell	Connie Perry
Dale Corish	Lorna DeWare	Jennifer Driscoll	Faye Gallant
David Griffin	Jeff Kerwin	Charlene Perry	Ronald MacLean
Shawn McCarthy	Troy McGee	Brett Murphy	David Murphy
Milo Murray	Susan Waite	Joe Peters	Wade Ryder
Dennis Sherren	Mike Rioux	Lindsay Rogers	
Trevor Martin	Sinclair Walker	Tanya Yeo-Campbell	

Community Services

Sheila Laughlin	Trent Williams	Paul Gallant	Clarence Wedge
Steven Leard	Allan McNeil	Dale Martin	Barb McNeil
Katy Baker	William Noye	Reg Richard	JP Desrosiers
Lori Gandy	Tanya Mugridge	Robert McFeely	Owen Sonier

Technical Services

Mary Drummond	Tony Gallant	Murray Pinchuk	Phil Hardy
John Hastings	Linda Irving	Thayne Jenkins	Clifford Yue

SCN

Jason Muttart	Brody Cahill	Shane St.Pierre
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City of Summerside 2009 Annual Report



Volunteer Fire Department

Marcel Arsenault
James Arsenault
Adam Blacquiere
Craig Blacquiere
James Blacquiere
Jean Bouchard
Dale Cameron
Gordon Campbell
Jeff Bernard
Jason Cameron
Kent Moase
Kenny Culleton
Reginald DesRoches
Steven DesRoches

Ron Enman
Brent Gallant
Douglas Gallant
Gary Gallant
Tyler DesRoches
Tony Gallant
Mike Glover
John Hastings
Steve Gunning
Robert Irving
Darren Kelly
Paul Kelly
Pat Kelly
Lawrence LaPierre

James MacAusland
Wallace MacAusland
Jason MacAusland
Josh Cameron
Gordon MacFadyen
Steve MacIsaac
Jamie Thompson
Wayne MacKinnon
Dwane MacNeill
Raymond McCourt
Brian Morrison
Rick Morrison
Tony Perry
Bernie Peters

Tom Peters
Elliot Olscamp
Lyndon Pineau
Robert Rankin
Danny Richard
Adam Rogers
Chris Ross
Wilfred Smith
Leo Stewart
Jason McCarville
Barry Whalen
Clay Moase

Annual Reports



City Hall

Constructed 1886

Renovated & Expanded 2003

Annual Report

of
Mayor Basil L. Stewart
December 31, 2009

I am pleased to submit the Annual Report of the Mayor for 2009. As I complete my 24th year as Mayor and prepare for my 25th, I will say that 2009 has been a year that I will remember for many years. Two memories, one pleasant and one sad. In June I was elected as National President of FCM (Federation of Canadian Municipalities), and on November 9th, my Dad, Raymond Stewart, passed away at the age of 91.

The year 2009 has been another interesting, exciting, and busy year in the Mayor's office. A snowstorm on January 1st postponed the Mayor's New Years Day Levee until January 4th. January was a very busy month as I attended a number of meetings, functions, and appointments including the Annual Meeting of the Greater Summerside Chamber of Commerce where the new president, Rudy Smith, was sworn in.

February was also very busy with appointments and functions including National Flag Day Ceremony at Elm Street School, the Mayor's Heritage Day Tea at City Hall and the Junior Mayor and Council from SIS were sworn in.

In March I attended the FCM Board Meeting in Victoria, BC. On March 19th the Annual Meeting for the City of Summerside was held in Council Chambers.

On April 1st, the Mayor's Good Neighbour Award was presented to Susan England. The award is presented each year in memory of Her Worship the Late Frances O. Perry. On April 11th I attended the Prince County Horsemen's Annual Banquet. On April 15th I attended the Atlantic Mayor's meetings in Halifax. On April 26th our Jr. hockey team, the Summerside Western Capitals, won the Fred Page Cup in double overtime, giving the team the right to represent Eastern Canada at the Nationals in Victoria, BC. On Monday, April 27th, I, along with Council and Senior Management, attended the PEI Municipalities Meeting in Montague.

On May 2nd I attended the 87th Annual Meeting of the Provincial Catholic Women's League meeting at the Silver Fox Curling & Yacht Club. On May 13th I attended the PEI Women's Institute 96th Annual Meeting at the Summerside Legion, and on May 14th I attended the CPWA (Canadian Public Works) Convention in Summerside.

In June I attended the National FCM Annual Meeting in British Columbia, and was honored to be elected President of the Federation of Canadian Municipalities. I have been associated with FCM for many years. FCM has done many great things for municipalities all across Canada. I have found the first seven months of my presidency very interesting and informative. I thank my fellow mayors and councillors from across Canada for their support. On June 12th, Prime Minister Stephen Harper visited Summerside and attended the International Snowmobile Conference.

On July 1st the City celebrated Canada Day Official Ceremonies with the George Key Sr., Memorial Award for Citizen of the Year presented to Adam Binkley; Summerside Youth of the Year Award presented to Lauren Ryder, and the C. Ross McKenzie Award presented to the Color Party for the Royal Canadian Legion Branch No. 5, and the RCAF 200 Wing. In mid-July another successful Lobster Carnival and parade took place, including the great Governor's Plate horse race. On July 17th the Beach Boys had a concert at Credit Union Place. On July 25th the City hosted Canadian Legend, Stompin' Tom Connors. On July 28th I travelled to Kelowna, BC, to make a presentation to Canadian Federation of Agriculture on behalf of

FCM. On July 31st the City Council held our Annual Summer Council Caucus Meeting, discussing many important agenda items.

In early August, Summerside hosted the Community in Bloom Judges. On August 12th I attended the Atlantic Senior Open Golf Championship in Honor of Sally Basler. On August 15th, I, along with City Council, attended the Opening Ceremonies for the 2009 Canada Summer Games at Credit Union Place. The City was honored to host the first week of the Games and the Opening Ceremonies. We were also honored to host the many athletes, the Governor General of Canada Michael Jean, the Right Honorable Prime Minister Stephen Harper, Her Honor Lieutenant Governor Barbara Hagerman, Premier Robert Ghiz, and many other special guests. On August 21st the City officially opened the Eric Johnston Soccer Field. We thank Eric Johnston for his contribution. On August 29th I attended the Closing Ceremonies for the Canada Summer Games in Charlottetown.

On September 5th I attended a very successful fundraiser for Prince County Hospital Foundation at Credit Union Place. On September 9th I attended the FCM Board Meeting in Collingwood, Ontario. On September 18th I attended the graduation of the Atlantic Police Academy and the Police Memorial Service on September 27th.

On October 5th the National Finance Committee of MP's came to Summerside. Presentations were made, including one from FCM. On October 13th the Mayor's Medal of Honor was presented to the Late Scott MacAuley, which was accepted by his sister. In October I attended the Atlantic Mayor's Meetings in Charlottetown.

On November 9th I attended a Remembrance Day Service at Andrews Lodge. On that date, November 9th, I will always remember the call at 10:40 PM that I received from my brother, Stephen advising me that our Dad passed away. I spent that week with my Mother and was unable to attend our Remembrance Day Ceremonies. On November 14th I attended my Dad's funeral in St. Mark's, Lot 7.

On December 6th I along with City Council and staff attended the unveiling of the monument in memory of the women murdered in Montreal, at L'Ecole Polytechnique in December 1989. The monument is situated and was unveiled in at the Heritage Gardens Park. On December 12th I was invited by FCM to attend the International Climate Change Conference in Copenhagen, Denmark. This was a very interesting and informative conference – one I will always remember, tens of thousands of people attended from approximately 200 countries. Also during the year there were many FCM conference calls, many other appointments and meetings, both at my office in City Hall, and outside appointments, and many wedding anniversaries and special birthdays.

Also during the year I had meetings with MP's and Federal Ministers, along with Provincial MLA's and Ministers, and many other organizations.

At this time I thank my fellow Councillors for their support and great work over the past year. Thanks to all City Hall staff as well. I thank the Chamber of Commerce, Slemon Park Corporation, Downtown Business Associations, SRDC, Tourism Summerside, Provincial and Federal Governments, for their support and cooperation. I thank our Executive Assistant, Karen Evans, for her great work over the past year. I also thank my wife, Gail, and our family for their support, not only for the past year but for the past 25 years.

I wish all citizens and businesses all the best in 2010.

Respectfully Submitted



Basil L. Stewart
Mayor

Annual Report

Department of Community Services

Councillor Barry Chappell

December 31, 2009

On behalf of the Director and staff for the Community Services Department I am pleased to submit the Annual Report for 2009. Our department is privileged to be responsible for delivery of a variety of community services that embrace the principles behind "community", like sports, recreation, arts, entertainment, parks and improving the overall well being of residents and visitors to our beautiful city. We have been given responsibility through City Council and CAO to carry out services and develop partnerships with community groups, business and others to be effective and efficient in this direction. The department has responsibility for Parks and Open Space, Special Events/Development, Credit Union Place, Sports Fields, our new Canada Games Complex, Community Centres, and various community programs. Summerside has some of the finest facilities in the Atlantic Provinces and we are challenged with ensuring the care and ongoing development of these services. Through the support of our business community, volunteers, municipal departments and other service agencies we will continue to produce and provide tremendous value to our citizens. In order to accomplish this mandate, the Department relies on full-time and part-time staff along with employees available through government agencies and one of our most valuable resources, our volunteer citizens.

The year 2009 was an exceptionally busy year as the City played host to the 2009 Canada Summer Games. The Opening Ceremonies were held at Credit Union Place with over 6000 athletes, coaches, officials and spectators in attendance. The City was a hub of activity for the week with sports and activities taking place not only at Credit Union Place, but Queen Elizabeth Park, TOSH, the downtown area, Slemon Park and various locations outside the City. As a legacy from the Games, the City gained a legacy with new recreation facilities including an artificial multi use field, international standard beach volleyball courts, new tennis courts and a quarter million dollar portable basketball floor and ancillary equipment. The Department will maintain and schedule these new facilities and looks forward to providing the citizens with an array of diverse recreational venues.

Our city hosted many events in 2009 including: Chamber of Commerce Trade Show; Lobster Carnival Festival; College of Piping Highland Storm; Atlantic Senior Golf Championship; Summerside Waterfront Fire Festival, 2nd Annual Wine, Art and Culinary Festival, Story Telling Festival and more. Credit Union Place hosted various concerts and events in 2009 such as: 1st Annual Islander Day Celebrations; John Fogarty Concert – most popular concert to date with well over 3000 people in attendance; Relay for Life was held indoors at Credit Union Place; International Snowmobile Congress; National Arm Wrestling Championships; Beach Boys in Concert: MJABL Showcase (2nd year); Trailfest at Rotary Friendship Park; 2009 World Hockey Challenge – complete with a major PEPSI Rally; VANOC 2010 Torch Relay Celebrations; and the New Years Eve Community Celebrations.

The Prime Minister of Canada – Steven Harper, visited Credit Union Place in June, as part of the International Snowmobile Conference and then again in August as part of the Canada Games Opening Ceremonies. The Governor General was also part of the festivities during the Canada Games and the City of Summerside was very pleased to have both dignitaries visit our community.

The pool, bowling lanes and arenas continue to be very active venues at Credit Union Place and this past year the pool saw a huge increase in swimming lessons registration as citizens see the importance of having their children and themselves certified in swimming. Aquafit and Arthritic Classes are very popular programs at the pool with well over 270 participants a week. Masters Swim Club, and the Dolphin Swim Club increased numbers this year with 50+ masters (21 & over) and close

to 70 dolphin swimmers. The Dolphin Club had three swimmers qualify and compete in the Canada Games as well as two swimmers qualify for Age Group National Swim Champs. The Bowling lanes had close to 25,000 customers in 2009 and held various events and tournaments including; Big Brothers & Big Sisters bowling event; Prince County Mixed Tournament; National Bowling Week events as well as Special Olympics Tournament and CNIB White Cane Week. The arenas were host to a multitude of events including concerts; World hockey tournament; figure skating ice show; minor hockey tournaments; the S'side Recreational Men's League hosted a Mardi Gras tournament in late March and the Summerside Western Capitals were the Roger Meek Division Champions in 2009 and went on to win the Fred Page Cup – regional eastern championships as well advance to the Royal Bank Cup National Championship in Victoria BC. The walking track at Credit Union Place remains busy especially through the winter months. This venue continues to attract citizens and visitors who want to stay fit or start a new fitness regiment and is open to all – 7 days a week.

Greens' Shore Waterfront was the place to be on Canada Day as more than 8,000 people attended many festivities and enjoyed a great fireworks ending. Green Shores is one of the premier waterfront public spaces on the Island. The Parks Division was pleased to assist the Rotary Club with the installation and opening ceremonies for the beautiful Rotary Gardens Memorial at Rotary Park. This is another great example of the city working together in the interest of our residents. Both venues are accessible in winter and summer with outdoor concerts, firepots lightings, popcorn in the park – outdoor movies in summer and walking venues in winter.

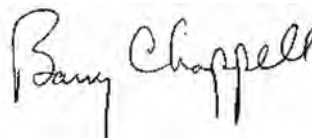
The department again partnered with Service Canada for the seventh year to offer the Youth in Bloom program which provided our young adults with jobs for 22 weeks where they were provided with training, class room studies; personal development and life skills which enhanced their abilities to find permanent employment. This program is very beneficial to the youth and the City as it allows these youth to take pride and ownership in their community by planning and completing horticultural projects including participation in the annual Communities in Bloom program. In 2009, the City once again received 5 Blooms.

In 2009, the department maintained urban forestry by pruning 124 trees, planting 17 new trees, tested for Dutch Elm disease and removed infected trees, constructed new flower beds to the east entrance of the City at Read's Corner; Race Track; gazebo area on Water street as well as the entrance to QE Park on Green Street and a new bed on Duke Street park. The department removed 377 truckloads of seaweed from West End Beach area and assisted in a 5 day spring clean up of the city.

The Veteran's Convention Centre hosted a number of meetings, conferences and events including the Lobster Carnival Talent Show; HINI clinics; an array of banquets and dinners; weddings; training seminars and more. New to Credit Union Place this year has been the addition and upgrade of the racetrack which includes Buffet Five Eleven, a beautiful venue located on the third floor of the raceway with access through to Credit Union Place. This restaurant offers buffet meals throughout the week and during race days at the Summerside Raceway.

With the addition of the Canada Games sports field and courts and significant renovations to the Summerside Raceway, the City is the number one destination attraction centre in the Atlantic Provinces. In closing, I would like to thank the Community Services staff under the direction of David Morgan, for another great year of hard work and dedication.

Respectfully Submitted



Councillor Barry Chappell
Chair of the Community Services Committee

Annual Report

Department of Economic Development

Councillor Brent Gallant

December 31, 2009

Summerside has become recognized by potential investors, site selectors and business leaders as “the city to watch” for growth. While the economy has been challenging to navigate, we have seen growth in our community thanks to strong private and public sector leadership, innovative thinking and sound business approaches.

2009 marked a year where a disciplined focus allowed our community to collectively seize select opportunities in the local and global marketplaces. In partnership with key stakeholders, Economic Development continued to work on enabling business conversations and despite the global financial crisis we believe positioned Summerside to continue to move forward. Many of our traditional approaches have adapted to the new financial realities of the economy and through a more focused execution of economic development programs we believe 2009 was a positive year.

Some of the years 2009 tactics include:

- Recruitment of high-profile ambassadors.
- Leveraging the unique Canada Games opportunity through promotions, collateral and a broadcast television commercial showcasing Summerside on TSN during the Games.
- New print guides for Aerospace, Health IT, Retail as well as a revamped Community Profile, Living and Working in Summerside Brochure and a special promotional piece featuring real Summerside kids called “Small is Big”.
- A high-impact campaign urging tourists and Canada Games visitors to see Summerside as “more than just a nice place to visit”, but as a place to live and build a business.

The economy has changed substantially in recent years. In 2009 our community, through the leadership of our strong business sector, managed to weather the global financial crisis relatively well. One of our key economic development initiatives included a competitive review of our operating environment to ensure we have an eye for the long term. Investments in training and skills development are a priority for many local businesses that will ensure our city has a sound base in which to grow and we will look to move that along as a main priority in 2010 as well as other strategic programs to ensure our business community is well positioned to grow.

Summerside has many opportunities for growth in all sectors. Backed by independent third party research, and a solid cluster of established companies, our approach is to leverage our competitive advantages to engage in dialogue both direct and indirect with the market to showcase our city. Specifically Summerside’s focus is to continue to look for opportunities to grow and expand Aerospace, Advanced Manufacturing and ICT, specifically Health IT.

Economic Development has worked hard to establish critical ingredients for success and continues to monitor the competitive landscape to ensure our community remains viable. Summerside has had many bright spots from 2009 and continued to show positive signs of growth. Evidence of this is shown by a 20% increase in development permits. While the projects and initiatives are too many to detail in this report, the department is launching a new electronic-based Annual Report that will provide a detailed accounting of the progress the department and City has realized as well as highlight 2010 initiatives.

Turning to Wyatt Operations, during 2009 Wyatt Heritage Properties spearheaded a number of new initiatives and can report on a very busy year, our total visitation and number of participants of 16,069 exceeds the previous numbers reported for any

prior year of operation. This is a 26% increase over last year's numbers and is an affirmation of the growing interest and values our community places on heritage and cultural experiences. This number excludes the growing number of organizations and artists becoming directly involved in Wyatt Heritage Properties initiatives and the larger development of cultural flair in our city. In 2009 the City of Summerside commitment to the arts earned the province's very first Communities, Cultural Affairs and Labour Award a Creative Community.

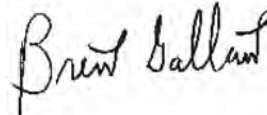
Reaching out to new audiences continues to be an important direction in our work and this past year was no exception. This past year saw the introduction of some substantial new programming including "Arts in Motion" and the "Summerside Songwriters Series". The "Summerside Songwriters Series" builds support for local musicians and offers a new evening cultural venue while supporting the development and use of spaces as creative incubators and platforms for self expression. "Arts in Motion", made possible through Canadian Heritage funding, initiated a high level of participation and when added to our overall program numbers represents a 58% increase over last year. This is Wyatt's highest level of public programming participation to date. These new initiatives augment an already strong roster of programs developed for special needs groups, seniors and children as well as our local and visiting populations.

Visitation to the Wyatt Historic House Museum in 2009 is up 21.51% in revenue over 2008, visitation to the International Fox Museum and Hall of Fame is up 8.29% and the Bishop Machine Shop Museum visitation is up 44.76 % percent over the previous year. Visitors to these museum sites were pleased with the service and quality of venue provided and continues to pass on positive feedback.

Wyatt Heritage Properties has a lasting commitment to the digitalization of our Archival holdings and in 2009 was able to provide increased access to select funds through PElancestry.com. Important strides forward were made in this project firstly through the conversion of script platforms from ASP to PHP and secondly through improvements to the user side of the website. Membership to PElancestry.com now includes international subscribers from locations such as California, New Hampshire, Rhode Island, New Jersey, Virginia, Colorado, North Carolina, Massachusetts, Florida and New York in addition to other subscribers residing in national locations like Ontario, New Brunswick and Alberta for example.

In conclusion, the Economic Development Department remains optimistic and enthusiastic about our economic future. Our long term economic vision is grounded and looking forward to 2010 it is hoped that given some of the groundwork and research done in 2009, that 2010 will see our economy continue to evolve. Our programs concentrate on ensuring our community is fiscally strong and our approach is focused to cultivate an environment in partnership as a city to invest and live in. We will continue to develop and deliver programs of the highest quality for our community and our partners

Respectfully Submitted

A handwritten signature in black ink that reads "Brent Gallant". The signature is written in a cursive style with a large initial 'B'.

Councillor Brent Gallant
Chair of the Economic Development Committee

Annual Report

Department of Financial Services

Deputy Mayor Bruce MacDougall

December 31, 2009

As Chairman of the Financial Services Committee, it gives me great pleasure to present to you this Annual Report on behalf of the Department of Financial Services.

The Department of Financial Services, under the authority of the Chief Administrative Officer, is responsible for the management, custody and control of the financial affairs of the City. To meet these responsibilities, the Department undertakes the following activities:

- Daily accounting functions including utility billing, receipts, accounts receivables, payments, accounts payable, and general ledger maintenance;
- Provision of interim financial reports and other information to departments;
- Preparation and coordination of Annual Audited Financial Statements;
- Coordination of the development of the Annual Budget;
- Make recommendations regarding the development, implementation and evaluation of internal controls;
- Make recommendations regarding the appointment of Auditors;
- Risk Management including the securing and management of appropriate insurance coverage;
- Cash and debt management;
- Management and coordination of the following policies:
 - Tendering Policy
 - Purchasing Policy
 - Travel Policy
 - Community Grants Policy
- Liaise with other orders of government in matters relating to taxation and finance;
- Assist the Council, CAO and other department heads in making the City of Summerside Atlantic Canada's premier city.
- Capital grants administration.

Local government exists to provide services to its citizens, and Summerside has extended that service obligation and confidence to our constituents through the coordinated identification and scheduling of our capital improvement needs. In that regard, the planning for public facilities to serve the needs of the community, and the public's support and acceptance of those identified needs, has been very successful in Summerside. Over the years, voters' authorization of City initiatives testifies to this coordinated and cooperative effort on behalf of our citizens and taxpayers in this community. This past year saw the commissioning of the City's new wind farm which will serve to improve our security of supply and provide long term cost control. The facilities around Credit Union Place continued to grow with the completion of our 2009 Canada Games sports venues including a new artificial turf soccer field, three tennis courts, beach volleyball courts and general spectator viewing areas, and the opening of the new grandstands and stabling facilities at Summerside Raceway. The year also saw the most repaving of streets in the City's history. We certainly anticipate that this somewhat unique and longstanding approach to capital facilities planning will continue in the future as additional facilities, transportation needs, infrastructure needs and recreational needs of the community present themselves.

The annual budget adopted by the City Council reflects the main policy directives that City Council uses in establishing predetermined goals and strategies for the City of Summerside. In that regard, continued diversification of the tax base combined with user fees where appropriate, has been both accomplished and successful. Continued strengthening of user fees to provide those services not necessarily dedicated from tax revenues, and maintaining service levels in a manner that meets the community's needs and expectations, were also addressed.

The staff and City Council continue to purposely forecast general fund revenues on a conservative basis in order to guard against any major shifts in expenditures on a year to year basis, and in addition, the establishment of budgetary and financial policies, with regard to fund balances and debt management, has provided a strong base for responsible financial management of the City's fiscal resources. However, it is not always possible to predict what Mother Nature may throw at us and 2009 saw continued volatility in weather patterns which will negatively impact the City's 2009 finances.

This past year was another busy and exciting year for the Department of Financial Services. On an overall basis, I am pleased with the continued growth in assessment for both the commercial and residential sectors of our tax base, particularly as we emerge from the world wide economic challenges which had serious impacts on the Canadian economy. This growth is the result of establishing the proper environment for business and individuals to live and work. Notwithstanding the continuing and compounding adverse impact of the Provincial freeze on residential assessments, growth in assessment is one of the key tools available to the City for providing an ever expanding list of municipal services.

The City corporation delivers services costing the residents of Summerside approximately \$40 million annually and, as such, it is the responsibility of the employees of the City to provide those services to you the residents. The day to day decisions made by the employees in delivering those services directly affect the quality of those services and the financial resources consumed in their delivery. This dedicated group continues to make sound choices so to this group I again say, *congratulations on a job well done.*

As we close off another year of operation, I would also like to take the opportunity to express my thanks to the Mayor and Council for their support in ensuring that the financial implications of each and every decision they make are paramount. As well I thank our CAO along with each member of the Department of Financial Services for their efforts throughout the year.

Respectfully Submitted

A handwritten signature in cursive script, appearing to read "Bruce MacDougall".

Deputy Mayor Bruce MacDougall
Chair of the Financial Services Committee

Annual Report

Department of Fire Services

Councillor Vance Bridges

December 31, 2009

On behalf of the Fire Services Committee of the City of Summerside, I am pleased to submit the 2009 Annual Report.

During the year 2009, fire losses totaled \$4,235,703 within the Summerside Fire Department coverage area as compared to \$464,200 the previous year. There were 197 responses compared to 226 in 2008. The type of responses included:

	<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>
▶ Mutual Aid	2	3	4	0
▶ Rescue	20	11	9	10
▶ Alarm Panel	47	107	79	76
▶ Flue Fires	2	3	6	3
▶ Dumpster/Rubbish	4	5	10	3
▶ Electrical	3	9	1	1
▶ Grass Fires	6	1	9	11
▶ Vehicle Fires	3	9	4	4
▶ Structural Fires	17	10	23	8
▶ Appliance Fires	4	1	7	5
▶ Accidental False Alarms	0	3	15	8
▶ Malicious False Alarms	0	0	0	2
▶ Miscellaneous	52	54	54	58
▶ Carbon Monoxide	1	10	6	3
▶ Cancelled Calls	36	0	0	0
▶ Suspected Arson	3	1	2	0

A breakdown of responses since 2003 are as follows:

<u>YEAR</u>	<u>RESPONSE</u>	<u>FIRE LOSSES</u>	<u>DEATHS</u>
2003	234	\$640,800	0
2004	240	\$1,634,100	0
2005	197	\$1,009,200	1
2006	18	\$7,600	0
2007	227	\$321,307	0
2008	226	\$464,200	0
2009	197	\$4,235,703	0

Training

Deputy Chief Tom Peters organized training sessions through out the year covering breathing apparatus, ladders, pump operation, vehicle extraction, preplanning, ice rescue and ventilation. Firefighters also attended courses at the PEI Fire Fighters School and taught and received Level 1 training in our classroom. Firefighters are required to have a minimum of 40 hours training per year and in 2009 they averaged 49.5 hours.

Personnel

Firefighter Blair Phillips who had 23 years service died in January 2009 as a result of an accident.

In 2009, Lt. Bill Leuty retired after 25 years service, Firefighter Barry MacDonald, after 30 years service, Firefighter Ernest Steele after 32 years service and Firefighter Brian Edwards after 24 years of service. We thank these firefighters for their many years of service.

New Firefighters taken on roster are Josh Cameron, Wally MacAusland, Ryan Pinkham and Clifford Gallant. Elliot Olscamp was reinstated after a year leave of absence.

Fire Prevention

In 2009 firefighter Lawrence LaPierre promoted Fire Safety to children at various Summerside schools. During Fire Prevention Week, Lt. Ron Enman and his committee hosted students at Station One for lunch and a short fire prevention lesson and then returned them to school by fire truck. Captain John Hastings continues to do fire inspections on behalf of the Summerside Fire Department.

Fire Auxiliary

Retired Firefighter Wendell Basset joined the auxiliary in 2009. Honorary firefighter Ivan O'Brien died in 2009.

Equipment

Engine 1 - 1991 Spartan - 1050 GPM -800 Gallons; Engine 2 - 1991 Spartan - 1050 GPM - 800 Gallons; Engine 3 - 1995 Spartan - 1050 GPM - 800 Gallons; Engine #4 2005 Pierce, 1050- GPM -2300 gallons, Ladder - 2002 Smeal - 1750 GPM - 85 feet; Auxiliary truck - 1991 Grumman Olsen and Utility Truck 1996 GMC Van and 2007 Metalfab Rescue Truck , 1996 GMC Van - Utility Truck, 2008 Ford Escape - command vehicle.

Chief Jim Peters, Retired Chief Bob Maynard, Captain John Hastings and their committee completed the resoration of Summerside Fire Departments' first motorized fire truck after three years of work. The 1930 chemical truck brings the number to 5 antique vehicles belonging to the department

In closing, I wish to thank all members of the Summerside Fire Department for their dedication and commitment to the citizens of Summerside.

Respectfully Submitted



Councillor Vance Bridges
Chair of the Fire Services Committee

Annual Report

Department of Human Resources & Legal Affairs

Councillor Norma McColeman

December 31, 2009

On behalf of the Human Resources and Legal Affairs Committee of the City of Summerside, I am pleased to submit the Annual Report for 2009.

It was another busy and challenging year in the Department. In addition to providing Payroll Services, Benefits Assistance, Council Support, Legal Advice, Guidance, and Representation, the Department's employees have accomplished the following:

Staffing

The Department was busy this past year with job competitions and staffing, including unionized, non-unionized, and management positions.

Retirements:

- ▶ Harry Hutchinson Operations Supervisor
- ▶ Ron Curtis Municipal Services Coordinator

New Full-Time Employees:

- ▶ Owen Sonier Ice Maker
- ▶ Al McNeill Bowling Manager
- ▶ John MacKinnon Lineman
- ▶ Phil Winters Waste Water Treatment Plant Operator
- ▶ Dave Morgan Director of Community Services
- ▶ Sam Arsenault Assistant Operations Supervisor

Internal Position Changes:

- ▶ Gary McInnis Operations Supervisor

Employee Engagement:

The Department organized various wellness initiatives, training, and reward and recognition activities during the year while also leading and assisting in the organization of employee driven activities. In May the second annual Green Commute Club was formed and City employees were encouraged to walk, bike, or carpool to work from May until September. City employees taking part in this challenge saw tremendous health, environmental, and financial benefits from the program and reduced their carbon footprint by over 1500kg. The Department continued this year to produce our Employee Newsletter and organized various Lunch and Learns and social events for staff. In August, in partnership with the Staff Association, the HR Department organized the 4th Annual Employee Appreciation Day at Shining Waters Family Fun Park.

City staff took part in First Aid and CPR training put on by Barb McNeill at Credit Union Place and many staff took advantage of the City's flu shot program and received their annual immunization.

The confidential Employees Assistance Program continues to be provided by Sheppel fgi. Statistics show that the program is well used by the City of Summerside Employees and their families.

In April a Rewards & Recognition Ceremony was held where employees were recognized for their long service with the former municipalities and now the City of Summerside.

In closing I would like to thank the staff of the Human Resources and Legal Affairs Department for their support at over 100 meetings this year and their continued dedication towards maintaining the City of Summerside as a challenging, fulfilling, and rewarding place to work and provide services to the citizens of Summerside.

Respectfully Submitted

A handwritten signature in black ink that reads "Norma D. McColeman". The signature is written in a cursive style with a large, stylized initial 'N'.

Councillor Norma McColeman
Chair of the Human Resources & Legal Affairs Committee

Annual Report

Department of Municipal Services

Councillor Garth Lyle

December 31, 2009

As Chair of the Municipal Services Committee, I am very pleased to present the 2009 Municipal Services Annual Report.

The Electric Utility's Distribution Sales increased by 4.99% over 2008 mainly due to increases across all sectors of Residential, Commercial, Industrial and Flat Rate customers. The City's electric rates are designed to match those of the other Provincial Utility. The City finished its energy supply contract with NB Power on September 30, 2009 and entered into a new energy supply contract with NB Power for part of its electricity supply up to August 31, 2012. The City's energy makeup for 2009 came from NB Power at 64.5% and the remainder from the continuing supply contract from wind energy from West Cape Energy. The City of Summerside continues into the third year of a 20 year power purchase agreement with West Cape Energy which saw 35.5% of its energy needs being supplied with renewable energy this year from the wind farm in West Cape. The City completed the construction and commissioning of a 12MW wind farm on the North slope of the City and the wind farm started commercial operations on December 23, 2009. The 12MW wind farm is expected to deliver 30,000 MWH's to Summerside Electric customers and increase the renewable power being used by Summerside electric from 25% to 46%. The kilowatt hours sales decreased by 1.8% in 2009 mainly because consumption was down evenly across all classes, Residential, Commercial, Flat Rate, and industrial. The City of Summerside saw a decrease in the usage per customer of kwh's mainly due to milder temperatures later in the year. The electricity costs for a Residential Customer using 650 KWH's per month dropped 7.0% from January to December in 2009.

Generation at our Harvard Street generating station increased to 75,772 kilowatts hours from 49,234 in 2008. The increased production was due to supporting the Island electrical grid whenever the submarine cables connecting the Island to New Brunswick became overloaded. The generation plant has been preparing and removing engine #6 from the plant in preparation for the installation of the new generator #6 to be installed and commissioned in 2010. The plant generation capacity was used to provide operating reserve on the Atlantic Canada electricity grid and offset capacity purchases for the City. A total of 120 MW's was supplied for 2009.

Distribution lines were extended on Clow Court, Beattie Avenue, Willow Avenue, Cedar Street, and the Wind Farm collector line for a total of 8.0 circuit kilometres. In 2009, the Utility added 39 new customers which was down from 82 new customers in 2008. On March 3rd of 2009 a minor ice storm hit the electric utility which caused a month long effort of repair to the infrastructure of the electric utility.

Summerside Electric undertook \$372,000 of capital work to enhance infrastructure throughout the utility. Some of those items were repair to the generation plant cooling pond, replacement of #6 engine, upgrading of circuit R-6, new transformers, and substation controls upgrade.

In the Public Works Division, the City continued with the new bilingual street sign project with the purchase and installation of 40 signs with approximately 510 signs replaced to date. In 2009 public works cleared snow from the streets and sidewalks 35 times and salted the streets and sidewalks 55 times, cleared the downtown core of snow 8 times, and cleared out fire hydrants 3 times. The following infrastructure was repaired during the year:- 41 driveway culverts, 3 roadway culverts, 190 metres of ditching, 109 kilometres of roadway were patched, 48 kilometres of sidewalks repaired were necessary, and 12 catch basins. The Public Works department enhanced storm drainage along Greenwood Drive and Highland Bottle exchange. The Public Works department repaired a number of potholes on all city streets, in conjunction with readying the streets for the 2009 Tour de PEI Bike race and the Canada Games event.

The Water and Sewer Division experienced 16 water main breaks in 2009 and 2 water valves were repaired. The City Water and Sewer Division assisted a number of private contractors on system shut downs for new water main replacements and construction as well as providing sampling for testing of the mains for potable water before bringing the new mains on line. 117 water disconnects were performed and 31 water services repaired for 2009. A total of 9 fire hydrants were repaired throughout the City for 2009. The water and sewer department performed 23 main line valve taps. The City responded to 128 sewer calls in 2009 with 12 sewer laterals repaired for customers due to sewer problems on the city side of the service laterals. The City experienced 2 sewer main breakages in 2009. The City performed major renovations of the Granville Street and Wedge Drive lift stations to ensure reliable operations of sewer collection. The City continued to chlorinate the water system, take bi-weekly samples to ensure safe drinking water for residents and test for chlorine residuals three and four times weekly. The City publishes on its website all water test results for 2009 by the end of April of 2010.

The year 2009 was the second full year of operation for Summerside's newly expanded Water Pollution Control Centre. The treatment plant exceeded effluent quality expectations! The average total suspended solids were 16.58 mm/l. The carbonaceous biological oxygen demand averaged 16.7 mm/l for 2009, while our effluent fecal coliform count averaged 28 MPN per 100 ml for the year. The biosolids processing/handling facility (N-Viro process) produced 2111 tonnes of class A fertilizer which was sold to Agromart for use on farmer's fields and 1066 tonnes of sludge went to landfill disposal. The Summerside facility is now handling all of the hauled septage from the western half of Prince Edward Island and has received in 2009 a total of 315,768 gallons. The Treatment Plant operations were modified slightly to reduce landfill tonnage of sludge products from the plant and has nearly eliminated the requirement for landfilling any sludge from the plant. The Secondary Clarifier concrete tank floor failed during regular draining for maintenance and is in the process of being repaired. It is expected to be back in operation early in 2010. The plant's usage flow was 828,671,360 imperial gallons which was an increase of 5.2% over 2008. The City no longer receives leachate from the Wellington landfill into its sewage lagoon on the North slope of the City.

The Summerside Community Network experienced a slight decrease to its customer base in 2009 from 2008 due to the high speed roll out of Bell Aliant into the rural communities. A 2.0% growth is expected in 2010 as new servicing offerings are rolled out. The Summerside Community Network continues to provide a valuable service to those citizens in the western half of PEI who are unable to access other high speed internet services and see local community owned services as valued.

As presented the Municipal Services Department of the City of Summerside had a busy year with the operations of a waste water treatment facility, new constructions and developments throughout the city, city wide events like the Tour de PEI and the Canada Games event, expanding the Summerside Community Network with new high speed service arrays, adverse weather conditions for 2009 and the construction and commissioning of a new 12 MW wind farm. In recognition of this, I wish to take this opportunity to thank the Municipal Services staff for their dedication and hard work during the year

Respectfully Submitted



Councillor Garth Lyle
Chair of the Municipal Services Committee

Annual Report

Department of Police Services

Councillor Cory Thomas

December 31, 2009

As Chairman of the Police Services Committee, I am very pleased to present my annual Police Services report, for the year 2009.

Summerside Police Services had another busy year in 2009 where 8672 new files were opened compared to 8077 new files in 2008. The actual Criminal Code offences increased slightly in 2009 to 2487 as compared to 2243 in 2008. Our motor vehicle accident rate has increased slightly from last year with a total of 377 accidents reported compared to 354 in 2008. Of these, 159 were accidents with more than \$1,000.00 damage, and 97 were accidents with less than \$1,000.00 damage. The number of injury accidents increased slightly from 30 in 2008 to 45 in 2009, and we were successful again in having a fatality free year.

The general patrol section consists of 18 uniformed positions, in addition to five part-time officers. Our members patrol the city 24 hours per day, 7 days a week with visibility being a priority, along with traffic duties, foot patrols, school talks, and any other assignment as meted out by the shift commander of that particular day. Our police service continues to use the P.R.O.S. (Police Reporting & Occurrence System) as our reporting and filing system.

The Major Crime Unit (M.C.U.) consists of four members, three of whom investigate the more complicated crimes such as; sexual assaults, break & enters, major frauds, internet crime, etc. The other member is assigned to the Prince District Joint Forces Drug Section which has a total compliment of three members. The Drug Section's main focus is 'street level' drug dealers in the Prince County area, but often works in conjunction with the 'L' Division Drug Section, whose responsibility is high level drug targets in Prince Edward Island.

The Major Crime Unit also continues to provide Forensic Identification Services, which consumes a great deal of their time. They examine crime scenes for fingerprints, DNA material, and other physical evidence utilizing the most up-to-date technology. The unit now has a crime scene examination van which is loaded with crime scene examination tools. In 2008 the community had seen a number of break and enters into homes. However, there has been a substantial drop in these crimes in 2009. We experienced a reduced number of business breaks and a number of them were solved after the apprehension of two known criminals. These individuals are presently before the courts.

In 2009, the Prince District Joint Forces Drug Unit conducted a large number of searches of residences and vehicles, in the Prince County / Summerside area. These searches resulted in the seizure of cocaine, crack cocaine, marihuana, hash, hash oil, marihuana plants, contraband cigarettes, prescription medications, firearms, Canadian currency and stolen property. The JFO Drug Unit seized drugs with a street value in the area of one million dollars in 2009. As a result of these seizures, which is related to the illegal drug trade, 55 charges have been laid. The drug section also attends local schools, to provide drug awareness and educational talks to students, as well as groups of parents and teachers.

During the year the JFO Unit was successful in apprehending several high level street traffickers. Along with the assistance of 'L' Division Drug Unit they were also successful in apprehending an importer of cocaine and a high level drug supplier.

This police service also has four members in the Tactical Troop in partnership with our counterparts in the municipal forces, and the Royal Canadian Mounted Police. The Troop is utilized for crowd control in cases of major disturbances where large crowds are present. In 2009 we had one member attend training with the provincial Emergency Response Team, (ERT) and

we are looking at making this a long term partnership with the RCMP.

The traffic by-law officer and patrol members issued 1415 municipal by-law tickets and 697 warning citations in 2009. Under numerous Memorandum of Understanding with local malls, our police service continues to enforce disabled parking and fire lane areas. This police service also continues to utilize the Animal Control Officer to enforce our Animal Control By-Law. This officer provides several hours of dog patrols in the city each week, and impounds dogs at large.

Dave Ellis of the Youth Intervention Outreach Program is employed by the provincial government through Community and Correctional Services, and has office space in our police services building. The program is designed to decrease the number of youth aged 12 - 18 years from entering the formal justice system. Referrals to the program are made exclusively by police officers who have identified youth at risk of becoming involved with the justice system. In 2009 Dave received thirty referrals from Summerside Police Services, typical reasons for referrals include, shoplifting, property damage, assault, drug use and family conflict. Some intervention programs offered in 2009 were music productions in conjunction with Summerside Intermediate School, anger management, "Stoplifting" program, fishing trips, job searching, introduction to community organizations, victim/offender mediation and extensive one-on-one counseling.

This police service continues to emphasize the importance of ongoing training. During 2009, several members were sent of the Canadian Police College in Ottawa, and Atlantic Police Academy for specialized training. With the implementation of the Police Act in 2010, there will be certain mandatory training standards which will be included in the Regulations.

During Crime Prevention Week in November 2008, the City of Summerside announced the Community Safety and Crime Prevention Advisory Committee. The Advisory Committee acts as a resource, information gathering and advisory body to City Council on matters pertaining to safety and the prevention of crime. A Safety Audit Sub-Committee, with the support of the Office of the Attorney General researched, consulted, and reported to the Advisory Committee. I look forward to continuing to work with Rev. Dr. Andrew Richardson, Chair of the Committee and all the members in regards to crime prevention and community safety. I would also like to thank Chief Poirier for working closely with this committee to ensure they have the information they need from the City.

Our 911/Summerside Dispatch Centre continued to employ four full-time and one part-time Call-Taker. They receive thousands of calls from the public each year for emergency and other services. They also monitor over a hundred alarms , monitor our police officers on patrol, and conduct numerous computer data base queries for them.

Last, but certainly not least, our police service also has a Court Liaison Officer, an Admin Assistant, and a Data Input person, who are all an integral part of our police services team.

I wish to take this opportunity to express sincere thanks to the police services management and staff, for their commitment and dedication throughout the past year.

Respectfully Submitted

A handwritten signature in cursive script that reads "Cory Thomas". The signature is written in black ink and is positioned above the printed name and title.

Councillor Cory Thomas
Chair of the Police Services Committee

Annual Report

Department of Technical Services

Councillor Ron Dowling

December 31, 2009

It is with pleasure that I present this report to the citizens of Summerside on behalf of the Technical Services Committee for 2009. It was a very busy year for the Department with building permits issued totalling \$18.3 million. The Department is responsible for the following: administering the Official Plan, zoning, subdivision and building bylaws; providing engineering for the City's water, sewer, electric, street and drainage systems including all capital works; and looking after the City's information technology needs.

The City Heritage Plan and Bylaw provides policies and regulations designed to recognize, protect and promote Summerside's rich heritage resources. The bylaw also provides a property tax incentive program for heritage property owners. Council approved a total of 32 properties of historical significance to be registered under the Provincial and Federal Historic Places Initiative Funds Program. Municipalities are granted \$500.00 per property and the program ends March 31, 2010.

A full review of the Bylaw and Strategy was begun in 2009 and will continue into 2010. Paul H. Schurman and George Dalton are citizen representatives on the Heritage Planning Board. Faye Pound resigned from the board in December as she moved out of the City. Faye's research and advice with respect to heritage developments was appreciated.

A revised Building Bylaw with Barrier Free Access and Energy Efficiency measures was developed and approved by Council in 2009. The City was recognized by the PEI Council of the Disabled for its leadership and foresight in this initiative. Numerous other improvements have been made to our bylaws and in particular city government transparency was enhanced in 2009 with the implementation of the Permit Notification System. This system records and posts all issued permits and Council decisions related to planning on our Web site and at the City Offices for the Public to review.

The Planning Office provided support in the development of a Cultural Plan for the City in conjunction with the Wyatt Heritage Properties, initiated a review of the Green and Recreation Plan in conjunction with the Department of Community Services, reviewed large daycare regulations, drafted the Department Emergency Pandemic Plan and drafted the City submission to the Commission on Land Use and Governance.

In addition, the Planning Office provided input to the Provincial Community Energy Roadmap and Building Labelling Program. As part of the City's commitment to sustainability, extensive research on bio-fuels, wood burning appliances and energy efficient construction methods was undertaken and dialogues were opened up with the PEI Home Builder's Association in order to share information.

A number of requests for major subdivisions were approved by Council, including final approval of seven single-family residential building lots and Bishops Landing Phase II for approval of 42 part-lot individual rowhouses. Other subdivision approvals were granted for minor subdivisions, lot consolidations, and appendages.

A number of residential and commercial site plans were reviewed for conformance with parking and building setbacks to property lines. Staff provided assistance and advice to the public and development community concerning property complaints, zoning bylaw interpretations and other zoning issues. Several requests were processed by Council under the City Official Plan and Zoning Bylaw including official plan and zoning amendments, variance requests, discretionary use requests, and conditional use permits. Staff attended and participated at Island Regulatory & Appeals Commission [IRAC] hearings on land use appeals.

Development in the city for 2009 has resulted in 214 building permits issued with an estimated construction value of \$18.3 million. Construction for 2009 has seen 61 new construction starts, 29 additions/ alterations to existing commercial buildings and 62 additions/ alterations to industrial and residential buildings. The Building Officer/Fire Inspector was working with the Electric Dept on the Wind Farm project, from April to Dec . The temporary inspector and the full time inspectors completed approximately 720 inspections this year, relating to both fire and building related inspections.

Work for the City's Electric Utility included upgrading some underground services, completed an Arc Flash Study for V90 wind mill, oversaw the design of a Centralized SCADA System, managed the wind energy scheduling for Summerside wind farm, and a new 1MW generator. Technical analysis of equipment failures, maintenance management, and reviewing the loading monthly, configuration of the high voltage distribution system.

The department coordinated with various projects, both commercial and residential, and purchased and put into service, IT equipment for different departments. The City's Electric Utility continues to inventory all of its poles in the City and this database of information will be used for tracking assets and attachments to City owned poles, along with maintaining daily and monitoring City's energy scheduling system - SETTSS,

Water and Sewer Capital Projects carried out in 2009 included the replacement of the sewer main on St. Lawrence St, Curran Dr. and Phillips Dr., replacement of the water mains on Arnett Ave and Heckbert St., abandoning the old water main on Duke Street and the replacement of the Sherbrooke Lift Station forcemain.

Approximately 18.4 km of streets were resurfaced. The City also constructed approximately 1.41 km of replacement or (existing) deteriorated sidewalks. West End Trail Phase 8 was started and will be completed in 2010. Heritage Park and Garden Trail was completed . Ditch infilling was performed on Duke Street, Memory Lane, Crozier Drive, Pope Road, Craig Avenue and Greenwood Drive, under the Local Improvement Bylaw. Storm drainage replacement projects were completed on Water Street and Greenwood Drive. Willow Street was extended to Greenwood Drive complete with street, storm, curb and sidewalk.

Staff continue to utilize the Land Development Office software for all its Planning and Development applications. Staff added more data to the GIS, and sidewalks and parking areas are being mapped going forward. The utility pole data base is maintained by the Electric Utility Distribution Supervisor, Paul Gallant. The pole database information is then loaded into the GIS at scheduled times throughout the year. The water and sewer systems schematics are being updated as new projects are completed, this data requires a verification process upon each update. Electrical circuits are mapped and are being used by Electric Utility staff in their daily operations. The 9-1-1 civic address data and the property assessment data is downloaded from the Province, via Internet, on a bi-weekly basis and this data is also used to support our GIS. The civic address and the property assessment information is used daily by the Finance Department.

The Canada Games site, which consists of 3 tennis courts, 2 beach volley ball courts, an artificial turf field and a small admin building, were completed for the Canada Games. Replacement of the 83 stall stable barn and a new 63 stall multiuse barn were completed, as well as the new grandstand. Construction is underway for the replacement of the paddock and testing barn. A new outdoor riding venue has also been constructed in the interior of the race track.

In closing, I would like to would like to express my thanks to the Technical Services staff for the excellent cooperation and assistance they have provided over the past year and I look forward to working with them in 2010.

Respectfully Submitted



Councillor Ron Dowling
Chair of the Technical Services Committee

Annual Report

of
Terry Murphy, C.A.O.
December 31, 2009

To the Honourable Mayor, the City Council, and the residents and taxpayers of Summerside:

On behalf of approximately 175 full and part time employees of the City of Summerside I am proud to present the City of Summerside's 2009 Annual Report to the citizens of Summerside. Throughout this report, you will read about the City's many successes and accomplishments over the past year.

As City staff, we are given an exciting opportunity to work with Council and our community to achieve positive change. We take great pride in being both committed citizens and dedicated professionals: who we are, is at the heart of what we do - and a vibrant, prosperous Summerside is close to all our hearts.

Our task is to provide sound advice and professional skill in implementing Council's policies, while continuing to strive for the highest standards in the provision of the services on which Summersider's rely. We are keenly conscious that we are stewards of hard-earned community resources. We have worked hard to help Council achieve its fiscal goals, and we are proud of what both have accomplished. Looking ahead, we know that strategic investments are needed to ensure that Summerside is the kind of city all of us want it to be. Over the past year, we have continued to invest in the people and programs that will help us to remain leaders in providing excellent service to the public.

Summerside's workforce has undergone a number of changes in all departments, although the level of our work force has remained relatively constant since 1995. We have had a number of retirements and new hires to replace those who have left. These employees are our service providers; the ones who help keep the city clean, safe, and beautiful. We have to ensure the community of quality service, and so we are investing in our workforce. We are supporting our employees with better computer technology; the Route2 project, completed in 2006, offers employees new, more powerful tools to do their work. Our Safety, Health, and Organizational Wellness initiatives are designed to reduce workplace injury and illness, as well as promote healthy lifestyles. Summerside will be served well by a healthier, better trained and equipped workforce. As well we have a workforce that is clearly committed to things that matter to Summersiders.

Prior to the introduction of the Comprehensive Development Plan, begun in 1969 the population of Prince County was slightly greater than that of Queens County, 44,538 and 43,385 respectively. Between 1971 and 2001 the growth in Prince County has gone up 3,235 whilst the population of Queens has gone up by 20,178. It is now time to do a new Comprehensive Development Plan for Prince County. At the same time in a recent study completed on post secondary education by the City it was discovered that in the eastern half of PEI of the children who graduate from high school and go to post secondary 70% go to university on PEI and upon graduation 70% remain on PEI whereas in the western half of PEI of the children who graduate from high school and go to post secondary 70% go to university of PEI and upon graduation 70% leave PEI. This is of great concern and we have to start addressing this issue in 2010.

The City has invested in its infrastructure through improvements in its physical assets. This year we have seen one of the largest investments in the City's infrastructure in many years. For this we have to say thanks to the federal and provincial governments for the new infrastructure funding programs they introduced. This program will continue to its completion in 2010. In 2009 we received \$19,374,332 from the infrastructure of this the \$6,458,114 was the city's one third of the projects. The other two thirds came from the federal and provincial governments.

We completed the installation of the four wind turbines which will provide the city with approximately 26% of our annual energy consumption. This energy along with our present contract from the West Cape site will provide the City with approximately 48% of our annual energy consumption from renewable energy; the remainder is purchased from off island. In September we completed a new three year contract with N.B. Power for this component of our energy needs.

2009 also saw the overhaul of the infrastructure surrounding the property owned by the City at the Summerside Raceway. We rebuilt the grandstand along with two of the racing storage facilities at the raceway. The grandstand was completed as a result of a fifteen year agreement with Atlantic Lotto which will see them create fifteen full time jobs and operate a gaming facility in this component of the facility. The first phase of the storage facilities were completed as a result of a funding arrangement with the federal government. A second phase is to be completed in 2010.

Infrastructure funding also allowed us to reinforce the West end shoreline along MacKenzie drive and upgrade Heritage Park of Ottawa St. Significant funding was also invested into streets, ditch infilling and utility infrastructure.

One of the highlights of this past year was the City's role in hosting the first week of the 2009 Canada Summer Games. The long term legacy of infrastructure facilities will play a vital part in the future growth of our City.

In closing, we would like to thank the Mayor and Council for their leadership and support over this past year as it has been one of major investment and positive change in our City. We would also like to thank both the federal and provincial governments for all of their financial support and more specifically, I would like to thank the Hon Gerard Greenan for his leadership in addressing the growth of our City by having the Department of Education move to our City. This will provide the City with a significant base of jobs in our City.

Finally, I would like to thank our great staff that we have here in our City. They are second to none and continue to provide our citizens with the dedication and effort that will continue to move our great city forward in a positive manner.

In conclusion, I must point out that in every area for which we are responsible, we are working to manage prudently, invest wisely and advance Council's agenda for a better future for Summerside. With the help of many partners in the community, I am sure we will succeed.

Respectfully Submitted



Terry Murphy
Chief Administrative Officer

Highlights

"The Mayor's Medal of Honor"

Presented by
The City of Summerside

Posthumously to
Scott MacAulay



Chris Bateman [sister] & Mayor Basil Stewart

“Volunteer of the Year”

Presented by
The City of Summerside
to
Salvation Army
&
Their Volunteers



Mayor Willis Drover and Marj Montgomery

“Summerside Consolidated Credit Union” “Youth of the Year”

Presented by
The City of Summerside
to
Lauren Ryder



Lauren Ryder & Sandra Hickey

"The Mayor's Good Neighbour Award"

Presented by
The City of Summerside
in Memory of
Her Worship the late Frances O. Perry
to
Susan England



Sandra MacIntosh [Grand daughter of Mayor Francis Perry]
Susan England & Mayor Basil Stewart

"Junior Mayor & Council 2009"



Junior Mayor
Brendan Ronahan

Deputy Mayor - Financial Services Chair
Economic Development Chair
Human Resources Chair
Technical Services Chair
Police Services Chair
Community Services
Municipal Services Chair
Fire Services Chair

Zachary Roy
Morgan Cole
Caitlyn Culleton
Emily Fraser
Eric Brookins
Mitchell Mendoza
Ben DesRoches
Bryanna Thompson

Report to the City of Summerside

From The Junior Mayor & Council 2009

Good evening. My name is Zachery Roy, and I served as Junior Deputy Mayor on February 26, 2009. I am here this evening along with fellow Junior Councillors to present to you this report about our day. To begin with I would like to thank his Worship, Mayor Stewart, and the Council for allowing us to assume their positions for the day. We would also like to thank the school and the City of Summerside for continuing with this important program. Our day as Junior Mayor and Council was filled with interesting and educational activities. We thought the whole day was awesome. Getting to see behind the scenes of the City of Summerside was fun and educational. We were surprised to hear that the program has been taking place for 42 years, and proud to be a part of it. Special thanks to those department heads that took time out of their busy schedules to give us a tour. The presentations by these people were very informative. We agreed at the debriefing session that the day was amazing. We had all been a little uncertain as to what would be expected of us. However, from the moment we arrived at City Hall we were made to feel at ease. The swearing-in ceremony was a highlight. It was great to have family attend this evening event and we enjoyed the formality and seriousness to which it was presented.

For Economic Development we went to the Wyatt Heritage House and had a tour of one of the centers. We were informed about the many resources available and were able to view an art exhibit that was currently on display. Overall, we found the Economic Development tour to be very educational. Municipal Services was informative. We all agreed that it is impressive how much power comes from wind energy and we were interested to learn about the new turbines that will be supplying Summerside in the future. Across the street from the electrical plant we viewed the equipment Summerside uses to keep the city clean and in good condition. Our tour then took us to the sewage plant. It is one of the most amazing things we learned about because it is so advanced compared to other cities. The science that goes into cleaning our waste water is incredible. Fire Services was a fun and exciting tour. The station was clean and well kept. We had a very informative tour and enjoyed viewing the fire trucks and seeing the latest technology. Bryanna, our Fire Service Councillor for the day, especially enjoyed trying on the heavy equipment that the Summerside fire fighters wear when fighting fires. The Recreation and Public Relations was a highlight for all of us. After a delicious lunch with the Mayor and Councillors, we had an in-depth tour of the Credit Union Place. We were impressed with how well the facility was run and all agreed it was a great addition to our City. Some of the Canada Games facilities are starting to take shape and we are looking forward to being able to use them after the Games.

We also had a presentation on the city's finances and learned that there are a number of sources of revenue that the City uses to provide the services and quality of living that we as citizens receive. It was certainly educational. During this discussion we enjoyed sitting in the "big comfy chairs". The Police Station was a highlight of the day. We found it interesting to hear how 911 calls are received and how evidence is processed. The technology used in that building is incredible. During our tour of the Police Station we processed a lot of informative information. We were shown tons of interesting rooms and items. Thanks to the Chief for his words of encouragement and parting gifts. Technical Services was an interesting department. Here we learned where to get building permits if we are going to build a home. We also learned about sidewalk and road repair and how it is determined which areas take priority in the spring. We feel Technical Services are doing a fine job of enforcing by-laws and reviewing building plans among such things. Our Technical Service Councillor would like to see waiting times reduced though, if possible.

We learned that the staff at Human Resources and Legal Affairs is responsible for many things. They pay the City employees and are also the city's lawyers. It was great to learn how the city was run. It would be nice to see the Human Resources Department to be able to see the people working in their roles. At this time we would like to offer you some suggestions that we, the Junior Mayor and Council, have compiled. First of all, as mentioned above, it would be great to see waiting times reduced for permits. As well, we would like to see a better variety of stores for shopping. The Credit Union Place is a great way to attract people to our community so we would like you to continue to host events that youth can participate in. All in all the day was a huge success. We would like to thank Brian for organizing this, and spending the day with us. In conclusion, we would like to express our gratitude to Mayor Stewart, the Council, and the City for this invaluable opportunity. Your commitment to Summerside youth is fantastic. We hope that this day is continued into the future for others to enjoy.

Summerside Intermediate School



"The George Key Senior Memorial Trophy" "Citizen of the Year"

Presented by the City of Summerside
to

Adam Binkley



Adam Binkley & Derek Key

Retirements

City of Summerside

2009 Annual Report

Retirements

1995	Kenneth MacEwen	2006	Deric Affleck Ian Drummond
1996	Thomas LeBlanc Thomas Martin		Don Forbes Anna Marie MacDonald Betty McDonald
1997	Ellsworth Campbell Claude Gaudet Gordon Grady Geraldine Grant Nelson Johnston Roy Laughlin George White		Milton Montgomery Blair Phillips
		2007	Allen Gaudet Ron MacInnis Paul MacWilliams Sheila Williams
1998	Anna Mae Barlow Art Sonier	2008	Roy Hogan Jim Steele
2000	George Arsenault Donald MacKay Carlyle Newson	2009	Ron Curtis Harry Hutchinson
2002	Gerard Arsenault Anne Coates		
2003	Wilfred Gallant		
2004	Alain Cunningham Donald Gunning Jerry Simpson		
2005	Wendell Grady Donald Ferrish Arnold Lamarsh Allan Savidant		

A photograph of a wind turbine tower against a sunset sky. The tower is a tall, dark, cylindrical structure that dominates the right side of the frame. The sky is a mix of orange, yellow, and light blue, with a soft glow from the setting sun. In the background, there are rolling hills and a line of utility poles with power lines stretching across the landscape. The overall mood is serene and natural.

City of Summerside
Wind Farm



Financial Statements

